Cancelling a gym or streaming subscription

No statute sets a notice period here, the terms and conditions apply: often to the end of the term, with automatic renewal. The letter also stops the charges.

Fill in the fields in square brackets.

[First name Last name]
[Street, postcode, town]

[Name / company]
[Street, postcode, town]

[Place], [DD.MM.YYYY]

Cancellation of my subscription [name of the plan], member or customer number [number]

Dear Sir or Madam,

I hereby cancel my subscription [name of the plan], number [number], in accordance with your terms, as of [DD.MM.YYYY], at the latest to the end of the current term. I object to any automatic renewal.

From that date I revoke any authorisation to charge me (credit card, direct debit, standing order).

Please confirm the cancellation and the end of the contract in writing.

Yours faithfully,

[First name Last name]

Legal basis: Swiss Code of Obligations (SR 220), Insurance Contract Act (SR 221.229.1), Health Insurance Act (SR 832.10), version in force, checked on 1 Nov 2026. There is no official English version of Swiss federal law: the articles are referred to, not quoted. Template by ConvivaPlus. Not legal advice.
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