Cancellation after a death

For mobile, internet, TV and landline with any provider: reports the death, cancels all contracts immediately or on a chosen date, and gives the address for the confirmation and final bill. Enclose a copy of the death certificate.

Fill in the fields in square brackets.

[First name Last name]
[Street, postcode, town]

[provider, address as on the bill]

[place, date]

Cancellation after a death: [name of the deceased], born [date of birth]

Customer and phone numbers: [customer number, phone numbers]

Dear Sir or Madam

[name of the deceased], born [date of birth], died on [date of death]. As [e.g. daughter, husband, heir], I am notifying you of the death.

I hereby cancel all contracts under the numbers above, for the lines at [street, postcode, town], with effect from [immediately / preferred date]. If I wish to take over a line instead of cancelling it, I name it here: [number / none].

A copy of the death certificate is enclosed.

Please send the cancellation confirmation, the final bill and the summary of any outstanding amounts or instalments to:
[name, address]

Please let me know whether any equipment (router, TV box) has to be returned, and where.

If needed, I will request access to the deceased's e-mail or cloud accounts separately.

Yours faithfully

[First name Last name]

Signature: _____

Enclosure: copy of the death certificate

Template by ConvivaPlus.ch, as of 03.11.2026. The details match what providers ask for when cancelling after a death (checked against the Swisscom form). Replace the details in [square brackets]. Not legal advice.
All templates free at **conviva-plus.ch**