Swisscom

Cancellation letter to Swisscom (Schweiz) AG. Under the contract a letter counts; notice period: 2 months to the end of a month. Send by registered mail.

Fill in the fields in square brackets.

[First name Last name]

[Street, postcode, town]

Registered mail

Swisscom (Schweiz) AG

[address as on your bill]

[place, date]

Cancellation of internet subscription Swisscom, customer number [customer number]

Dear Sir or Madam

I hereby cancel my internet subscription for the connection at [street, postcode, town of the connection] with effect from [date, e.g. from the Internet Cancellation Check], or at the latest from the next possible date (notice period: 2 months to the end of a month). The cancellation covers all services linked to this connection, except the one I name here: [e.g. keep the landline number / none].

Basis: Allgemeine Geschäftsbedingungen für Dienstleistungen von Swisscom (German version), Ziff. 12 Dauer und Kündigung, version August 2025.

Please confirm the cancellation in writing, stating the date on which the contract ends, and let me know whether and where I need to return equipment (router, TV box).

Reason for cancelling (optional, may be deleted): [reason]

Kind regards

[First name Last name]

Signature: _____

Template by ConvivaPlus.ch, as of 03.11.2026. Cancellation channel and notice period checked against the providers' terms (version named in the letter). Replace the details in [square brackets]. Not legal advice.
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